![Weizmann IT logo] Weizmann IT   מכון ויצמן למדע WEIZMANN INSTITUTE OF SCIENCE
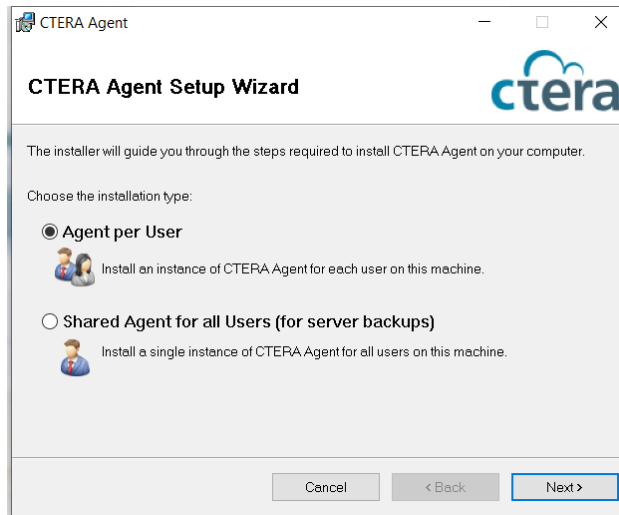
Ctera Agent Update

[Windows](#)

[Mac](#)

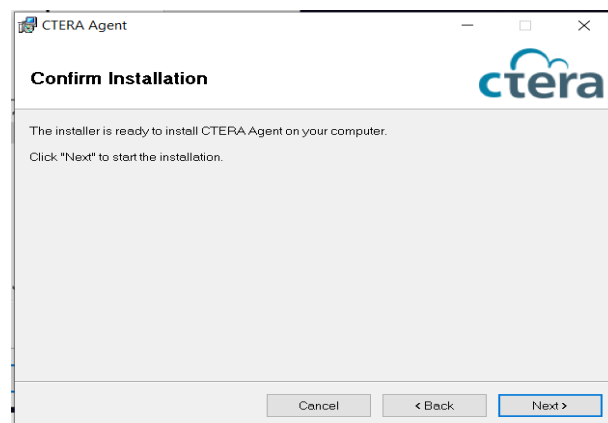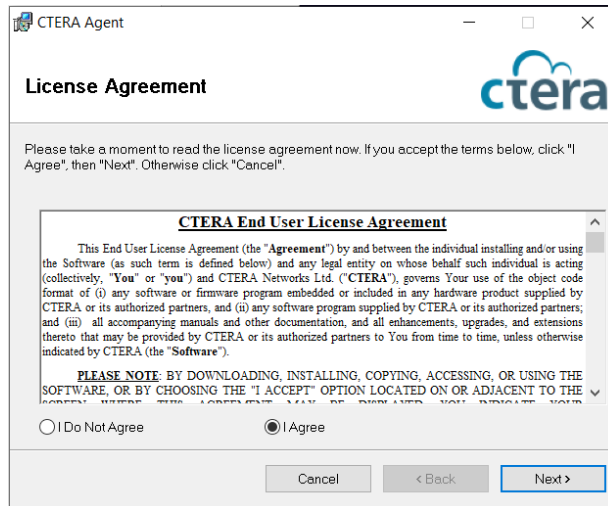**Ctera Windows Agent Update**

1. Enter to Ctera Portal: https://main.ctera.weizmann.ac.il

2. Click Download Agent:
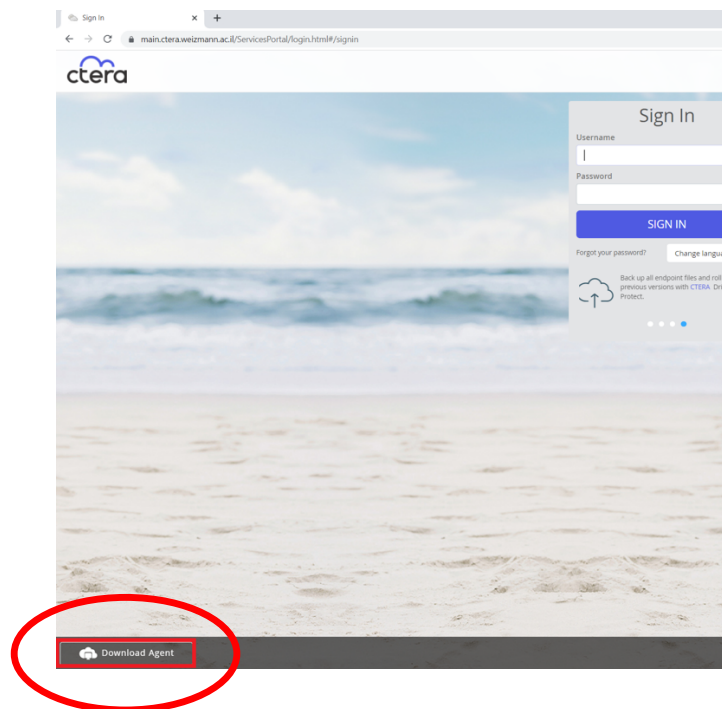
3. Open CTERA-BackupAgent-7.0.1332.9.msi from your Downloads folder, choose "I Agree". Then click on Next:

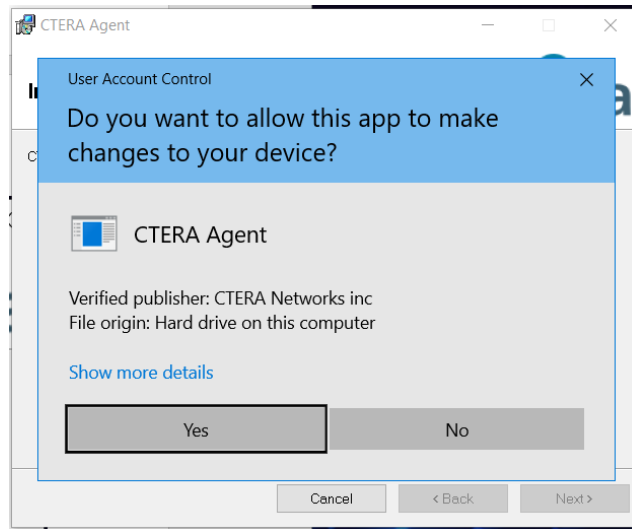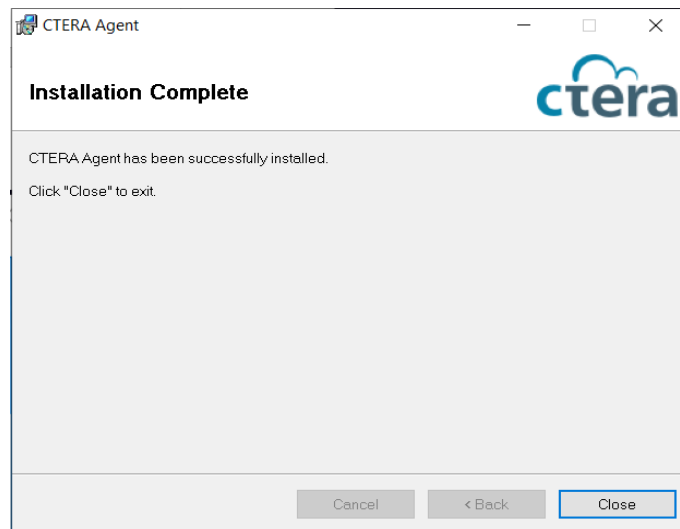4. Click on Next on the following windows:

5. Click "Yes":

User Account Control

Do you want to allow this app to make changes to your device?

CTERA Agent

Verified publisher: CTERA Networks inc
File origin: Hard drive on this computer

Show more details

| Yes | No |

6. Then "Close":

Installation Complete

CTERA Agent has been successfully installed.
Click "Close" to exit.

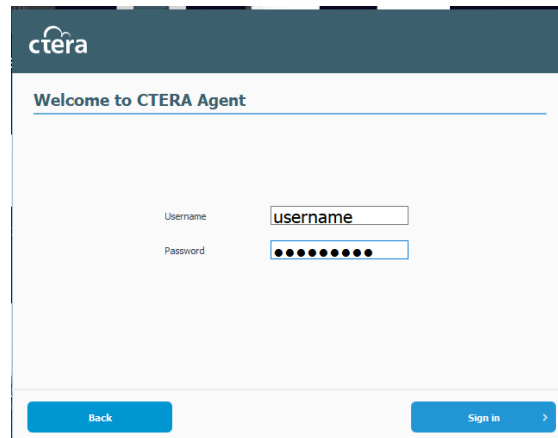**The CTERA client is now installed, and you will need to log in to activate the backup:**

1. From the CTERA task bar icon select open:
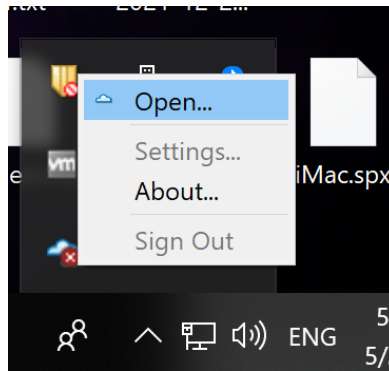
2. If the address is shown in the window, just click "Continue".

3. If the address bar is empty, type in the address according to you your faculty:

    a. main.ctera.weizmann.ac.il

    b. biology.ctera.weizmann.ac.il

    c. biochemistry.ctera.weizmann.ac.il

    d. chemistry.ctera.weizmann.ac.il

    e. feinberg.ctera.weizmann.ac.il

    f. scienceteaching.ctera.weizmann.ac.il

    g. davisdon.ctera.weizmann.ac.il

4. enter your username and password and click "Sign-in".
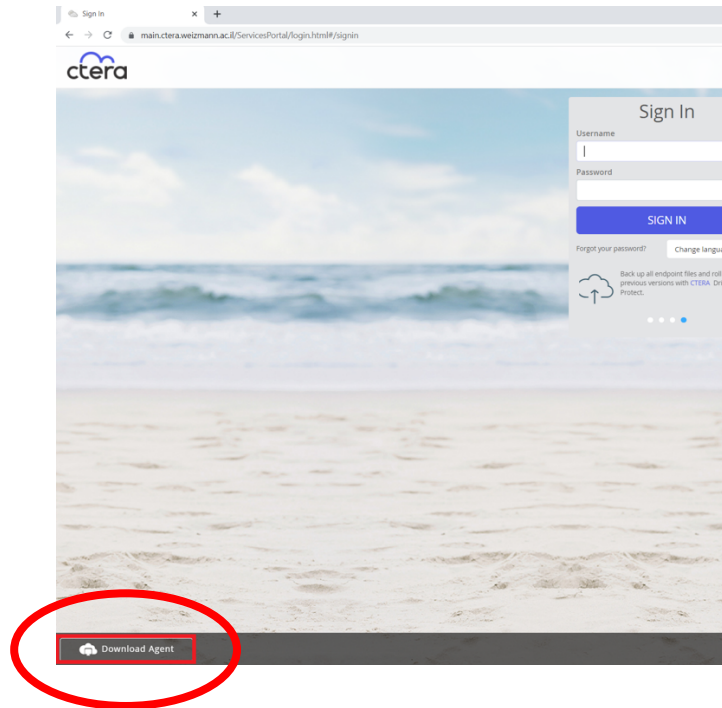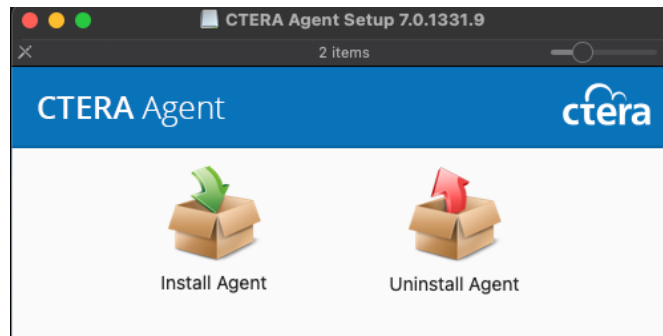
5. You can now close the window.

Mac Agent Update

7. Enter to Ctera Portal: https://main.ctera.weizmann.ac.il
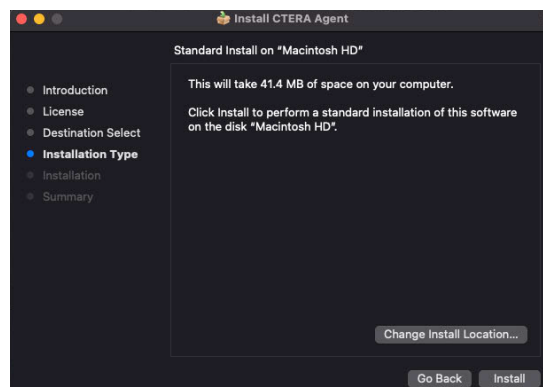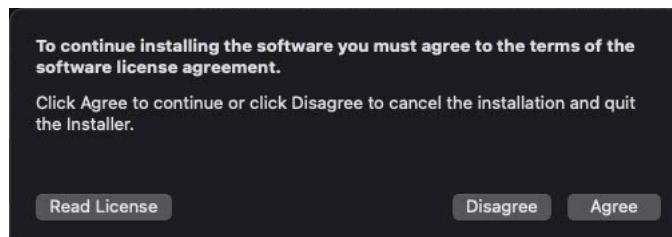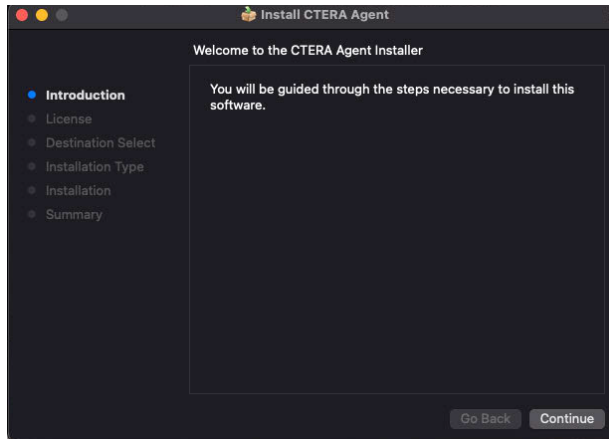
8. Click Download Agent:

9. Open Agent-7.0.1331.9.0.dmg from your Downloads folder, open the DMG file, and run "Intall Agent":

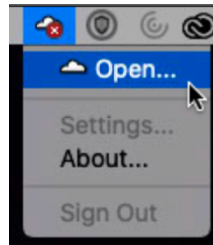10. Click Continue, and follow the on screen instructions:

11. Enter computer password when requested, approve all requests from the installer and close the window when finished.

The CTERA client is now installed, and you will need to log in to activate the backup:
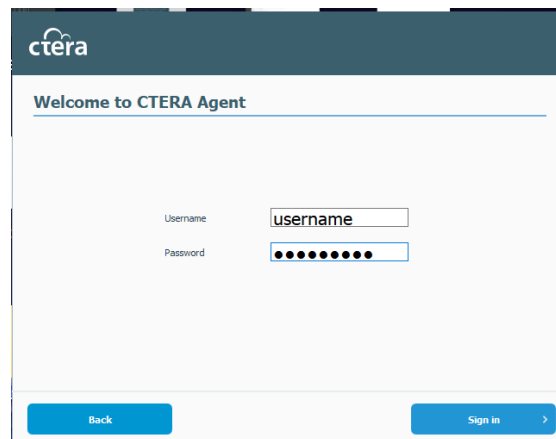
6. From the CTERA menu bar icon select open:

7. If the address is shown in the window, just click "Continue".

8. If the address bar is empty, type in the address according to you your faculty:

   h. main.ctera.weizmann.ac.il

   i. biology.ctera.weizmann.ac.il

   j. biochemistry.ctera.weizmann.ac.il

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   n. davisdon.ctera.weizmann.ac.il
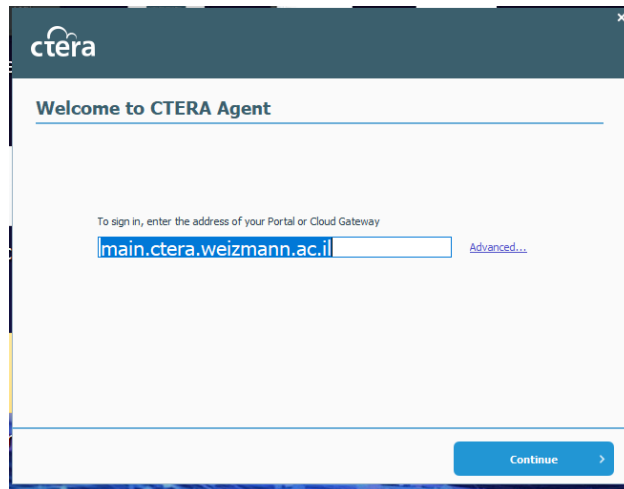
9. enter your username and password and click "Sign-in".

10. You can now close the window.