

## iOS Device – Disable Find My iPhone/iPad

### How to

#### Summary:

How to disable find my device (iPhone/iPad) before restoring it to factory defaults, or sending the device for repair.

#### Resolution:

1. Open Setting on the Device
2. On iOS 10 and up, click the user name on the top of the screen, and click iCloud.
3. On iOS 9 and down, find iCloud in the settings list.
4. Go to Find My iPhone/iPad
5. Turn off the button for Find My iPhone/iPad
6. Enter the Apple ID Password
7. Find My iPhone/iPad is now disabled

#### Notes: