Support Section   **Mac Team Knowledge Management**

iOS Device – Reset iOS Device to factory defaults

How to

Summary:
How to reset iOS device (iPhone/iPad) completely and restore it to factory defaults

Resolution:
1. Open Setting on the Device
2. Go to General -> Reset
3. Choose "Reset All Content and Settings" in order to reset the device completely as bring it back to factory defaults
4. Enter the AppleID password if asked for
5. Click reset twice
6. You should see the Apple Logo while the reset process runs
7. When you see the welcome screen, the process is finished

Notes:
Find My iPhone/iPad must be disabled before reset is done
From Apple Website: What to do before you sell, give away, or trade in your iPhone, iPad, or iPod touch