Support Section   **Mac Team Knowledge Management**

iOS Device – reset Apple ID password

How to

Summary:
How to reset Apple ID password if forgotten

Resolution:
There are a few main options for resetting the Apple ID password:

1. From the Apple ID website
   a. Got to iforgot.apple.com
   b. Follow the on screen instructions
2. From the Find iPhone/iPad App on the device
   a. Open Find iPhone/iPad App on the device
   b. Click "Forgot Apple ID or Password?"
   c. Enter your Apple ID username, usually an email address
   d. You can choose to reset by email or security questions

Notes:
From Apple Website: If you forgot your Apple ID password