Upgrade Your Mac to MacOS 13 Ventura

MacOS 13 Ventura is the latest version of MacOS.

Summary
These are the steps to follow in order to upgrade to MacOS Ventura.

**Before upgrading:**
- Make sure your Mac is compatible
- **Backup your Mac!**
- Make sure Self Service is set up correctly
- Remove Check Point VPN
- Remove Symantec antivirus (requires restart!)

**Upgrade Process:**
- Upgrade to latest MacOS Ventura via System Preferences

**After Upgrade:**
- Reinstall Antivirus
- Reinstall Check Point VPN
Let’s start:

Make sure your Mac is compatible
Our recommendation is not to upgrade any Macs older than 4 years (2018 and up)

For full compatibility list, click here.
For instructions on how to check your Mac’s model, click here.

Backup your Mac!
Run Time Machine or other backup options before upgrading (let us know if you need help).
Make sure Self Service is set up correctly

Open the Weizmann Self Service App and login with your Weizmann credentials. Search for “remove” and verify that you can find “Symantec Removal Tool for Users” and “Remove Endpoint Security VPN client”.
Remove Check Point VPN

Search for application “Remove Endpoint Security VPN client” and click “Remove”.

Follow the instructions to finish removing the VPN client:
Remove Symantec antivirus – requires restart!

Search for application “Symantec Removal Tool for Users” and click “remove”. Approve all removal prompts in the process and approve the restart notification.

The Mac should restart after one minute. Make sure Symantec antivirus is uninstalled after the restart.
Install MacOS Ventura
Go to “System Preferences” and select “Software Update”.

MacOS Ventura upgrade should show in Software Update if your Mac is compatible. Click “Upgrade Now” and wait for the download to finish.
The installer App should open automatically.

Click “Continue” and follow the on-screen instructions
The Mac should restart and start the installation process
It takes about 40-50 minutes to complete:

After the installation is over log in to your Mac.
Run update inventory
Open Self-Service App and login with Weizmann credentials
Search for application “update inventory Self Service” and click “run”:
Reinstall Symantec antivirus
Open Self-Service App and login with Weizmann credentials
Search for application “Symantec Endpoint Protection” and install it:

Approve restart notification.
The Mac should restart after several minutes.
After the restart make sure Symantec antivirus is installed, by approving all the prompts from the antivirus app.
This is the end result when opening the app after the setup finishes:
Reinstall VPN

Open Self-Service App and login with Weizmann credentials. Search for application “Checkpoint VPN” and install it.

To setup the VPN afterwards follow the instructions from WIT.

Pay attention!

If you have been prompted to store all your files in iCloud, uncheck the box and click Continue.

Congratulations you have a fully supported MacOS Ventura setup