Introduction to your iPad and iPhone

iPad

iPad front panel labels:
- Status bar
- FaceTime camera
- App icons
- Multi-Touch display
- Home

iPad back panel labels:
- Sleep/Wake
- Microphone
- Headset jack
- iSight camera
- Side Switch
- Volume up/down
- Micro SIM tray (on some models)
- iPad
- Speaker
- Lightning connector

Newer Lightning and older 30 pin connectors

iPhone 5 overview

Front labels:
- FaceTime camera
- Receiver/front microphone
- Ring/Silent switch
- Volume buttons
- App icons
- Multi-Touch display
- Bottom microphone
- Headset jack

Right labels:
- Sleep/Wake button
- Status bar
- iSight camera
- Rear microphone
- LED flash
- SIM card tray
- Home button
- Lightning connector
- Speaker

Take a few minutes to check out the switches and buttons of your new iOS device. If you already own one of the iOS devices - an iPhone, an iPad or an iPod, back it up as you will be migrating your latest information, apps and settings to your new device. A backup may be to iCloud or to your computer (PC or Mac). Restore data to your new iOS device, choosing the Apps required, this is a good time to drop Apps no longer in use and to update others.

First time device owners, starting from scratch, will have a process of setting up. Choose the option to "set up as new device" You will be prompted to set up an iCloud account and registering in Apple. This is important as you will be downloading and purchasing Apps and utilities from the App Store using your account. Check out the App store for items of your interest, there is a lot of free stuff that will launch you on the way. You will soon see the "i" (internet) part of all these devices becomes a major tool in your everyday life.
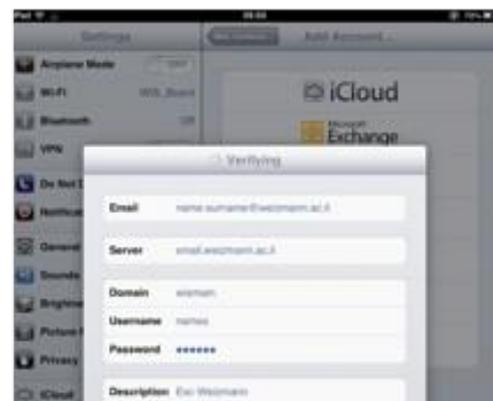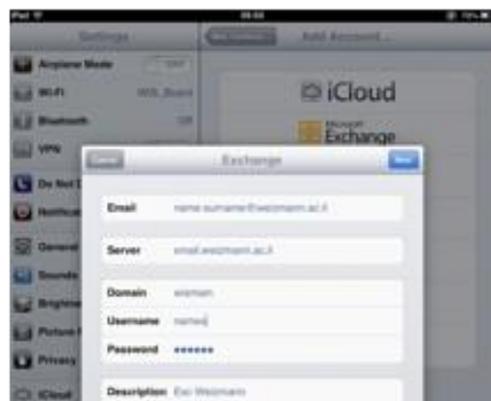
Setting up Your Exchange account is done in the "Mail, Contacts, Calendars" under "Settings". Your mail, contacts and calendars in exchange are pulled automatically as soon as the account is verified with name and password. You may set your Signature, number of line previewed and other settings for viewing (see the 2nd. picture above(

Holding the iDevice in portrait or landscape mode does change some apps-like the calculator shown.

Press and hold the A key or the $ (dollar) sign to bring up options of " A" or icons of other world currencies, ".com" appears on the virtual keyboard when you're typing within Safari's address bar, tapping and holding that key opens a small menu containing the ".net," ".org," ".us," and ".edu" extensions. Try this with alphabets, the zero and other keys to get an extended use of what looks like a basic keyboard. Keyboards in different languages and layouts are also possible (AZERTY or QWERTY) Hebrew has both language and direction support. Various Bluetooth keyboards are also available for the iPad.

It is recommended to prepare a few short cuts for frequently used words and phrases helps in your input becoming faster. This can be done in the Settings > General <Keyboard > Add New Shortcut…

Status icon		What it means

	Cell signal*	Shows whether you're in range of the cellular network and can make and receive calls. The more bars, the stronger the signal. If there's no signal, the bars are replaced with "No service."
	Airplane mode	Shows that airplane mode is on—you cannot use the phone, access the Internet, or use Bluetooth® devices. Non-wireless features are available.
LTE	LTE	Shows that your carrier's LTE network is available, and iPhone can connect to the Internet over that network. (iPhone 5. Not available in all areas.)
4G	UMTS	Shows that your carrier's 4G UMTS (GSM) network is available, and iPhone can connect to the Internet over that network. (iPhone 4S or later. Not available in all areas.)
3G	UMTS/EV-DO	Shows that your carrier's 3G UMTS (GSM) or EV-DO (CDMA) network is available, and iPhone can connect to the Internet over that network.
E	EDGE	Shows that your carrier's EDGE (GSM) network is available, and iPhone can connect to the Internet over that network.
o	GPRS/1xRTT	Shows that your carrier's GPRS (GSM) or 1xRTT (CDMA) network is available, and iPhone can connect to the Internet over that network.
	Wi-Fi*	Shows that iPhone is connected to the Internet over a Wi-Fi network. The more bars, the stronger the connection.
	Do Not Disturb	Shows that "Do Not Disturb" is turned on.
	Personal Hotspot	Shows that iPhone is connected to another iPhone providing a Personal Hotspot.
	Syncing	Shows that iPhone is syncing with iTunes.

	Network activity	Shows network activity. Some third-party apps may also use the icon to show an active process.
	Call Forwarding	Shows that Call Forwarding is set up on iPhone.
	VPN	Shows that you're connected to a network using VPN.
	Lock	Shows that iPhone is locked.
	TTY	Shows that iPhone is set to work with a TTY machine.
	Play	Shows that a song, audiobook, or podcast is playing.
	Portrait orientation lock	Shows that the iPhone screen is locked in portrait orientation.
	Alarm	Shows that an alarm is set.
	Location Services	Shows that an item is using Location Services.
	Bluetooth*	Blue or white icon: Bluetooth is on and paired with a device. Gray icon: Bluetooth is on and paired with a device, but the device is out of range or turned off. No icon: Bluetooth is not paired with a device.
	Bluetooth battery	Shows the battery level of a supported paired Bluetooth device.
	Battery	Shows battery level or charging status.

The face of your device has status icons that give information at a glance, the more important ones being the service (or no service), the battery level, the date and time. Messages like " No Service", "No SIM", "Searching …" or a spinning wheel, are problems encountered by the device. A lock means the device is locked and sliding it open will require a password. It is recommended to have your device locked with a simple 4 digit password.

Skitch
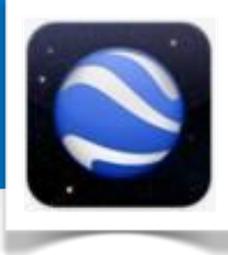Get your point across with fewer words using annotation, shapes and sketches.

Google Earth
Geography, maps and visiting far off places all around the earth and more.

Waze
Social GPS with active feedback of your journey. Live info of traffic hazards and even price of fuel at various locations

IBooks
Reading eBooks and PDFs.

Dropbox
Having your choice files on all your iDevices, PCs and Macs

QR Reader
A smart way to transfer information, Check QR generators to make a smart creative design.

Skype
Great Voice and video over IP app to communicate around the world

Find MyiPhone / Macs
Mandatory App to find, lock and erase a device that has been lost or misplaced.

Your idevice is part of the fun and tools, check out the App Store and the internet for tools to go with and help you with your work. A large number are free, giving you the freedom to look for the best tool for the job. Use the search engine, play with and read about the Apps. Having an account in the App store is mandatory even if you are downloading free apps. care should be taken that apps that are not used should be removed as your device becomes cluttered and takes up space.

Troubleshooting

Like most devices, the three Rs are rule of thumb. **R**estart, **R**eset and **R**estore. This holds true for the device or an App that is problematic. The Restore is the last resort as you will be erasing the device and this goes without saying that a recent backup is mandatory.

1. Apps can be closed by double clicking the home button, a red "no entry" / "off" will appear on all the open Apps in the quick bar below. Pressing the red button will shut down the application.

2. Pressing thew Home button and Power together, will reset the device. No files are deleted, the Apple logo will be displayed and it restarts.

3. Restore will delete the device and restore it to its previous backup. As the backup can be on your computer or in iCloud, the relevant files are rewritten on the device.

Before performing any drastic steps, do backup your device, check if you are connected to the network and to your Carrier.

What is your Battery level if you have a device that does not turn on? See the Apple site for more answers: http://support.apple.com/kb/ht1808

For support you may call Benji at 4450 and Gur at 6072